



# MUNCY SCHOOL DISTRICT

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February 28, 2025

Dear Muncy Family,

The purpose of this letter is to provide an update on the PowerSchool Cybersecurity Incident.

PowerSchool provided our school district with a notification on Wednesday (2/26) at 5:21 p.m. that they will begin e-mailing individuals from our district who were impacted by the PowerSchool Cybersecurity Incident. **PowerSchool cannot provide date and time estimates as to when the e-mail will be sent.**

On behalf of PowerSchool, **Experian will send a notice to email addresses, where available, of involved individuals.** The notice received by each individual will include a description of the categories of personal information that were exfiltrated and the identity protection and credit monitoring services offered (as applicable).

The email notifications will come from Experian, using one of the following email addresses:

- [Ps-sis-incident@mail.csid.com](mailto:Ps-sis-incident@mail.csid.com)
- [Ps-sis-incident@mail1.csid.com](mailto:Ps-sis-incident@mail1.csid.com)
- [Ps-sis-incident@mail2.csid.com](mailto:Ps-sis-incident@mail2.csid.com)

**It is important to note current student social security numbers (SSN) are not stored in Muncy School District's PowerSchool system. Since Muncy School District started with PowerSchool in 2008, we are also providing a link to PowerSchool's substitute notification for a couple of reasons. First, we do not know exactly what year the district started collecting email addresses and may not have email contacts for some individuals. Second, we cannot guarantee some of the email addresses are not now outdated or no longer in use.**

## **Link to PowerSchool's Substitute/Public Notice**

<https://www.powerschool.com/security/sis-incident/notice-of-united-states-data-breach/>

## **Link to PowerSchool Updates Related to Cybersecurity Incident**

For up-to-date information on the cybersecurity incident please use the following link provided by PowerSchool.

<https://www.powerschool.com/security/sis-incident/>

## **Identity Protection and Credit Monitoring Services**

PowerSchool has engaged Experian, a trusted credit reporting agency, to offer **two years of complimentary identity protection services for all students and educators whose information was involved from our PowerSchool Student Information System (SIS). For adult students and educators, this offer will also include two years of complimentary credit monitoring services. If your personal information was involved in this incident and you are interested in enrolling in credit monitoring or identity protection, please follow the steps for either Option 1 or Option 2 below:**

### **Option 1: If the Involved Individual is 18 or Over**

#### **Enrollment Instructions**

- Ensure that you **enroll by May 30, 2025** (Your code will not work after this date at 5:59 UTC)
- **Visit** the Experian IdentityWorks website to enroll: [Enroll Now](#)
- Provide your **activation code: CTYU949PRK**
- For over the phone assistance with enrollment or questions about the product, please contact Experian's customer care team at 833-918-9464
- Be prepared to provide **engagement number: B138812**
- Experian's call center hours are Monday through Friday, 8:00 a.m. through 8:00 p.m. Central Time (excluding major US holidays.)

#### **Details Regarding Your Experian IdentityWorks Credit Plus Membership**

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance:** Provides coverage for certain costs and unauthorized electronic fund transfers.

## **Option 2: If the Involved Individual is Under 18**

### **Enrollment Instructions**

- Ensure that you **enroll by May 30, 2025** (Your code will not work after this date at 5:59 UTC)
- **Visit** the Experian IdentityWorks website to enroll: [Enroll Now](#)
- Provide your **activation code: CEBP456TRK**
- For over the phone assistance with enrollment or questions about the product, please contact Experian's customer care team at 833-918-9464
- Be prepared to provide **engagement number: B138813**
- Experian's call center hours are Monday through Friday, 8:00am through 8:00pm Central Time (excluding major US holidays.)

### **Details Regarding Your Experian IdentityWorks Credit Plus Membership**

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Social Security Number Trace:** Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases, and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance:** Provides coverage for certain costs and unauthorized electronic fund transfers.

As always, please do not hesitate to contact me if you have any questions or concerns regarding this matter.

Sincerely,



Craig R. Skaluba  
Superintendent  
Muncy School District